

Voice Mail from NTCNet, A Newport Telephone Company helps you enjoy the most important things in your life—knowing you'll always get your phone messages.

Our Voice Mail guarantees that you won't miss a call—if you are away from home, on the phone, or just don't feel like answering right now.

- ✓ Experience Crystal Clear Clarity!
- ✓ Save Important Messages!
- ✓ Less equipment, taking up space!
- ✓ Safe from power surges!

**SIMPLE, CONVENIENT, RELIABLE.**  
**THAT'S VOICE MAIL.**



**Bundle with other features and  
receive a discount!**



# VOICE MAIL USER GUIDE



**3077 Bridge Street  
Newport, New York  
13416**

**Phone: 315.845.8112  
E-mail: [info@ntcnet.com](mailto:info@ntcnet.com)**

**SIMPLE ■ CONVENIENT ■ RELIABLE**

**THAT'S VOICE MAIL.**



# USING 'NEWPORT TELEPHONE COMPANY' VOICE MAIL

## ACCESS YOUR VOICE MAIL

**From the phone subscribed to the service:**

1. Dial 315.845.MAIL. (315.845.6245)
2. If prompted, enter your PIN and then #.

**From a different phone:**

1. Dial 315.845.MAIL (315.845.6245).
2. Enter your 10-digit mailbox number.
3. Enter your PIN and then #.

## RECORD YOUR GREETING

1. Access your voice mailbox.
2. Press 9 for the mailbox setup menu.
3. Press 1 for greeting options.
4. Press 4 to record your greeting.
5. Record your greeting and then press #.
6. Press 2 to keep your greeting.

## CHANGE YOUR PIN

1. Access your voice mailbox
2. Press 9 for the mailbox setup menu.
3. Press 2 to change your password.
4. Enter your new password and then press #.
5. When prompted to verify the password, enter it again and then press #.

## RETRIEVE MESSAGES

1. Access your voice mailbox.
2. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement "*You have x new messages and x saved messages.*"
3. Press 1 to listen to new messages.
4. Press 2 to listen to saved messages.

### WHEN RETRIEVING MESSAGES, YOU CAN:

- Press 1 Play the message again
- Press 2 Save the message and play the next
- Press 3 Delete the message and play the next
- Press 4 Save the message as new
- Press 5 Reply to the message\*
- Press 6 Forward the message to another mailbox\*
- Press 7 Skip backward in the message
- Press 8 To pause the message
- Press 9 To skip forward in the message

*\* Voice Mail package must be set to allow this capability.*



Your Voice Mailbox

Number Is: \_\_\_\_\_

Your Voice Mailbox

PIN Is: \_\_\_\_\_